New Jersey Motor Vehicle Commission

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STATE OF NEW JERSEY

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MVC-RFI-0001

Request for Information (RFI): Kiosk and Related Motor Vehicle Services Providers

Addendum 1
Answers to Vendor Questions

October 26, 2026

Attention: Vendors and Contractors

The following constitutes Addendum #1 in its entirety as NJMVC's response to vendor questions. All other instructions, terms, and conditions of this RFI shall remain the same.

It is the vendor's responsibility to ensure that all Amendments, Questions, Answers and/or Clarifications or other related changes, i.e., due dates, instructions, etc., are incorporated into the original RFI and the vendor's response.

Important Dates:

Vendor Questions Due Date and Time: Closed

Any questions must be submitted electronically via email by **2:00 pm Eastern, October 19, 2026,** to **MVC.Procurement@mvc.nj.gov** . Questions will be answered via email and RFI addendum to all responsive vendors.

RFI Response - Due Date and Time:

Bidder proposals must be received via email to **MVC.Procurement@mvc.nj.gov** no later than **2:00 pm Eastern, November 2, 2026.**

Important Notice: All Bidder email correspondence in response to this RFI must clearly state "NJMVC Kiosk and Related Services - Statewide" in the subject line.

Please DO NOT include or provide any pricing information in response to this Request for Information (RFI) as the enclosed does not constitute a solicitation.

ADDENDUM #1

Answers to Questions

Note: Some questions are paraphrased in the interest of clarity. Each question is referenced by the appropriate RFP page number(s) and section where applicable.

#	Vendor Questions	NJMVC Answers
1	**Page 4, Specifications Overview** *"Identify kiosk transport capabilities for each model identified, e.g., stationery built for permanent installation or easily transported mobile type housing for transport in and use with NJMVC Mobile Agency Vehicles."* ***Q:*** *Can NJMVC please share the make and model of its Mobile Agency Vehicles, along with available interior space and power source, to help vendors assess kiosk transport and in-vehicle use?*	Make and model of the Mobile Agency Unit (MAU) vehicles varies as these trucks are custom, purpose-built and configured as NJMVC Agency support vehicles. Most MAU trucks utilize a late model, straight-body White/Freightliner cab and chassis platform. Given the space limitations inside the custom-built body of each MAU, NJMVC prefers a portable kiosk configuration which can fit and be transported within the MAU, then set up outside the truck upon its arrival at the designated destination. Kiosks should not be permanently installed or affixed inside the body of the MAU vehicle.
2	**Page 3, IT Requirements: Identity Verification Services** *"The system must support the ability to make calls to identity verification web services to confirm identity of individual processing a transaction at the kiosk at the start of the transaction."* Q) Can NJMVC please confirm whether it has an identity verification web service the kiosk should call at the start of each transaction, or whether vendors should propose one? If NJMVC has an existing service, can it share the provider and integration method (e.g., REST API)?	NJMVC does not currently have an existing ID verification service, and such service is out of scope, separate and apart from this project. NJMVC expects multiple methods may be available in the event a competitive procurement for such service may be of interest to the Commission at some future date. Such services may include Web SDK, Mobile SDK, API only, or Hosted Workflow URL.
3	**Page 4, Vendor/Contractor RFI Response Guidance** *"Outline integration approach and anticipated resources which may be required of NJMVC (e.g., APIs, test environments)."* Q) (Part "A") Can NJMVC please identify the back-end system kiosk transactions would connect to, and; (Part "B") the integration methods it currently supports (e.g., APIs, web services)?	Any transactional access is expected to be via REST web services. No. All interested vendors are instructed to provide the integration capabilities and/or transactional limitations for its kiosk(s).